



Show Packages Terms and Agreements

Please read this entire agreement before making your purchase. By making your purchase, you agree to these terms and conditions.

Dinner and Show Packages - Pricing includes the specified dinner menu as outlined and one (1) show ticket at The Fox Theatre on the show date/time that you have specified for purchase. For matinee shows, dinner is immediately following the show at The Melting Pot Restaurant in Midtown, located two blocks North of the Fox Theatre (at 754 Peachtree Street NE). For evening shows, dinner is prior to the show (usually about 2½ - 3 hours prior to the show time to ensure a leisurely dining experience prior to the show) at The Melting Pot Restaurant in Midtown, located two blocks North of the Fox Theatre. To inquire about available dinner reservation times for evening shows, please email ttmpmarketing@gmail.com prior to purchasing.

For our dinner and show packages, the price of each package does not include beverages, tax and will also include and automatic 20% gratuity (gratuity is determined based from food and beverage totals only, not ticket prices) – which will be charged upon dining with us on the date of the show. Show seating is based on availability. All ticket orders are processed online through our ticketing partner, Fevo. By selecting the show date, time, seating and completing the purchase through Fevo – **all sales are final.** Once tickets are purchased through our ticketing vendor, Fevo, we are unable to change, alter or cancel seating or purchase. To view the Fox Theatre seating chart prior to purchasing, please click here - <https://www.foxtheatre.org/events/360-seat-map>

Upon receipt of payment to Fevo, guest will receive their show tickets via email from Fevo within 10-15 minutes upon completing their purchase. Show tickets will not be mailed or available for pick-up. If you do not receive your ticketing confirmation email from Fevo within 1-2 hours after purchase, please check your spam/junk email folders before contact sales@foxtheatre.org for assistance.

A separate confirmation email within 72 hours will be sent from The Melting Pot with the details and time (for evening shows) of their meal reservation at The Melting Pot in Midtown on the day of the show. Your confirmation email must be retained and presented upon dining with us. Your payment receipt and/or show ticket is NOT your Melting Pot reservation confirmation email. If you do not receive a Melting Pot reservation confirmation email from The Melting Pot within 72 hours of purchase with Fevo, you must contact ttmpmarketing@gmail.com.

Show “Gift Packages” – For some performances we may offer “Gift Packages”. These are show tickets which include Melting Pot gift certificates that are redeemable for a future visit at any of the four Atlanta area Melting Pot restaurants. Please note that “Gift Package” sales do **NOT** include dinner on the same day as the show and may not be cancelled, exchanged or refunded once purchased. **Gift certificates will be available for pick-up on the same day as the show one hour prior to the show start time from The Melting Pot Restaurant in Midtown, located two blocks North of The Fox Theatre at 754 Peachtree Street NE.** Guest must show their Fevo payment receipt and photo ID on the day of the show to pick-up their Melting Pot gift certificates. Gift certificates are valid at all four Atlanta area Melting Pot locations for one year following the show date. Please note - because of the partnership with Fevo, we are unable to send or extend Melting Pot gift certificates for use prior to the show date. For questions or inquiries regarding these packages, please contact ttmpmarketing@gmail.com prior to purchasing

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Health Protocols & Policies

Please read carefully as there are no exchanges, refunds or cancellations for changes to health policies/protocols once tickets/packages are purchased. For all guests attending Fox Theatre performances, masks are required to be worn by all patrons while in the venue. Other COVID-19 related health protocols may be in effect at the time of performance, including, without limitation required: temperature checks, testing, confirmation of prior travel to restricted areas and/or confirmation of no known symptoms or and exposure to COVID-19 and vaccination status. The Fox Theatre and their affiliates reserve the right to unilaterally make changes to health protocols according to updated public health guidance and applicable law. Show specific guidelines and updates are provided on the Fox Theatre website at <https://www.foxtheatre.org/events/covid-19-updates>. It is the ticketholders responsibility to be aware of these guidelines and updates/changes prior to attending any show. Per Fox Theatre policies, any ticket holder who does not comply with any COVID-19 related health protocol will be required to leave the theatre, and there will be NO REFUNDS or EXCHANGES. Events are being planned at full capacity, subject to applicable law and governmental approval.

Parking

The Melting Pot is not responsible for the ownership or pricing of parking at surrounding lots during Fox Theatre shows. Valet parking is available at the corner of 4th & Peachtree Street for a fee of \$5 per car. Guests dining with us for our **Dinner and Show Packages** (packages that include meal service on the same day as the show) may valet park their car for the duration of the show and dinner. Look for signs that direct you to "Melting Pot" valet services and tell the attendant that you are joining us for our Dinner and Show package. Due to the high volume of guests during these events and increased wait times, we strongly suggest that you download the app provided to you by the valet company upon dropping your car off to request your car in advance when you are ready to pick-up. This will help decrease long wait times. Thank you in advance for your patience. Valet parking services are not available to guests that purchased "Gift Packages". Only to guests that are dining on the same day as the show.

Cancellation Policy

Because all Melting Pot Dinner & Show Packages and "Gift Packages" are offered at a deeply discounted price, **we are unable to offer any refunds, exchanges or cancellations.** The Melting Pot is not responsible for shows that are postponed, rescheduled or cancelled by The Fox Theatre and their affiliates, or by local and federal government agencies for inclement weather, technical difficulties, health concerns or any other issues. If a show is postponed or rescheduled, show tickets are transferred to the new show date and will be communicated to guest via The Fox Theatre directly. We are unable to offer refunds. If a show is cancelled and can not be rescheduled, the guest will receive a full refund through their original point of purchase, Fevo.

By purchasing, purchaser acknowledges that they have read and understand all terms and agreements. They are making their purchase through a third party vendor partner, Fevo. Therefore, all sales are final.